

## Daniel Boone Transit (DBT) Accessibility

DBT is committed to serving persons with disabilities. We back the commitment by providing services that make public transportation both easy and pleasant for persons with disabilities.

DBT will make reasonable modifications/accommodations to its operating policies, practices, and procedures to ensure program accessibility. The nature of an individual's disability will not preclude DBT from providing full access to its services.

Some exceptions apply. These exceptions include when the modification or accommodation would:

- Cause a direct threat to the health and safety of others.
- Result in a fundamental alteration of the service.
- Is not actually necessary in order for the individual with the disability to access the service
- Results in an undue financial and administrative burden for DBT

Executive Director, Mike Buckles, is responsible for making reasonable modification determinations. If you would like to request a reasonable modification prior to utilizing that service, you may do so by contacting Whitney Arnett, Personnel Officer at 606-598-5127 or by email at [Whitney.Arnett@danielboonecaa.org](mailto:Whitney.Arnett@danielboonecaa.org)

You should provide:

- Name
- Contact Information (for example, phone number or email address)
- Service and/or location
- Specific details of the modification or accommodation request