

**The Cost of Home Heating is a Problem  
for Many Low-Income Kentuckians**

Your Community Action Agency may be able to help.  
Apply at the community action office in your county for  
the Low-Income Home Energy Assistance Program.



**LIHEAP SUBSIDY**

Applications are taken in order of the **last name of the head of the household**. Choose  
the date on the calendar that contains the first letter of your last name.  
Applications will be taken from November 4, 2019 through December 13, 2019.

NOVEMBER 2019						
SUN	MON	TUE	WED	THUR	FRI	SAT
3	4 A First Day of Subsidy	5 Staff Day (Election Day)	6 B	7 B	8 C	9
10	11 Closed	12 D, E	13 F	14 G	15 Open	16
17	18 H	19 H	20 I, J	21 K	22 L	23
24	25 M	26 M	27 Staff Day	28 Closed	29 Closed	30
DECEMBER 2019						
SUN	MON	TUE	WED	THUR	FRI	SAT
1	2 N	3 O, P	4 Q, R	5 S	6 Open	7
8	9 S	10 T	11 U, V, W	12 X, Y, Z	13 Open Last Day of Subsidy	

If you cannot apply on your assigned day, contact your local community action agency to make other arrangements.

**On Your Assigned Day, Go To:**

**PLEASE BRING THE FOLLOWING INFORMATION ON YOUR DESIGNATED DAY:**

1. Proof of Social Security Number or Permanent Residence card (Green Card) for each member of the household.
2. Proof of all household's (all members) income from the preceding month.
3. Most current heating bill, statement from your landlord if heating expenses are included in your rent, statement from utility company if you participate in Pre-Pay Electric Program.
4. Vendor information (including account number and name on account) for your main heating fuel as well as electric.

Please report any information about fraud or misuse of LIHEAP benefits by calling the Fraud Hotline at 1-800-372-2970.  
Giving wrong information on purpose is fraud and may result in legal action against you.

For more information, call 1-800-456-3452 (TTY available for the hearing impaired).

AN EQUAL OPPORTUNITY EMPLOYER M/F/D  
KENTUCKY DEPARTMENT FOR COMMUNITY BASED SERVICES